



TOWN OF MIDLAND  
WATER AND WASTEWATER SERVICES  
OPERATIONAL PLAN

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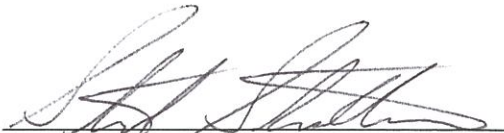
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11/12/2018  
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Reviewed By Quality Management System Representative(s) | Approved By Manager of Water and Wastewater Services

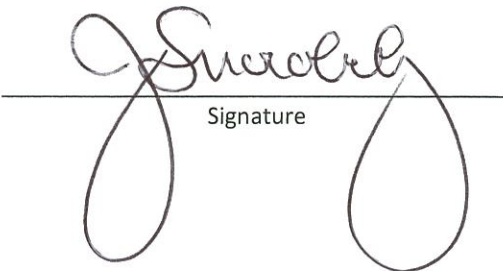
**Quality Management System Policy**

Town of Midland Water and Wastewater Services are committed to providing our consumers with clean, safe drinking water through the operation and maintenance of our drinking water system in a manner that adheres to all applicable legislation and regulations. Town of Midland Water and Wastewater Service are also committed to providing the environment with treated wastewater in a manner that adheres to all applicable legislation and regulations. We are committed to the adoption of the Drinking Water Quality Management Standard (DWQMS) and as such, make a commitment to the maintenance and continual improvement of the Quality Management System (QMS). Furthermore, we have reviewed the Operational Plan, endorse its application, and are committed to ensuring the QMS is regularly assessed to confirm its ongoing applicability and relevance.

Stewart Strathearn, Town of Midland Mayor

  
Signature

John Skorobohacz, Town of Midland CAO

  
Signature



TOWN OF MIDLAND  
WATER AND WASTEWATER SERVICES  
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WVO-QMS-03  
11/12/2018  
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**Quality Management System Commitment and Endorsement**

The *Owner* (Town of Midland) and the *Operating Authority* (Water and Wastewater Services) support the implementation, maintenance and continual improvement of the Quality Management System (QMS) for the municipal drinking water and wastewater system as documented within this Operational Plan.

*Top Management* (represented by the Director of Engineering, Water and Wastewater Services) ensures the Operating Authority is aware of all applicable legislative and regulatory requirements, and the importance of communicating the Quality Management System according to the procedure, with the Operational Plan.

Endorsement by the Owner, through a Council Resolution, and Top Management acknowledges the need for and supports the provision of sufficient resources to maintain and continually improve the QMS. Top Management also ensures the QMS is in place and meets requirements.

Stewart Strathern, Town of Midland Mayor

  
Signature

Mike Ross, Town of Midland Deputy Mayor

  
Signature

Jonathan Main, Councillor

  
Signature

Jim Downer, Councillor

  
Signature

Beth Prost, Councillor

  
Signature

Cody Oschefski, Councillor

  
Signature

Bill Gordon, Councillor

  
Signature

Carole McGinn, Councillor

  
Signature

Cher Cunningham, Councillor

  
Signature

Andy Campbell, Director of Engineering,  
Water and Wastewater Services

  
Signature